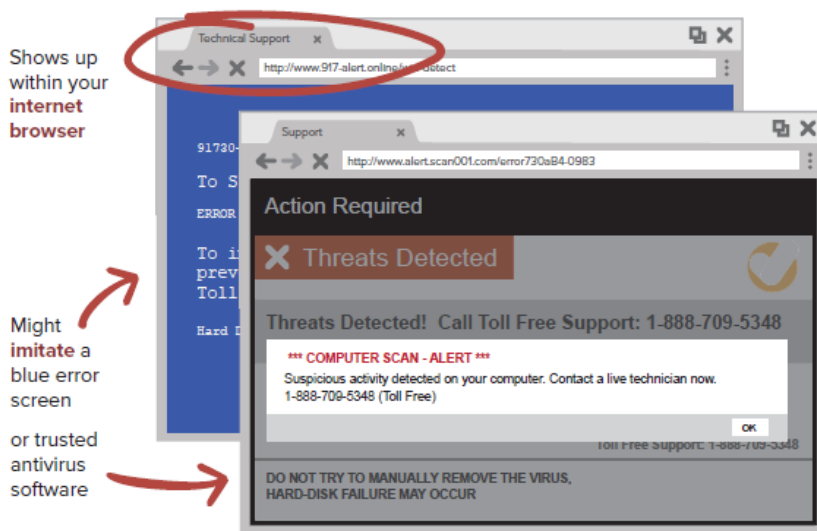


HOW TO SPOT A TECH SUPPORT SCAM

It often starts with a pop-up . . .



CALL	NOW	OR ELSE...
Wants you to call a toll-free number	Urges you to call immediately	Threatens that you may lose personal data if you don't call

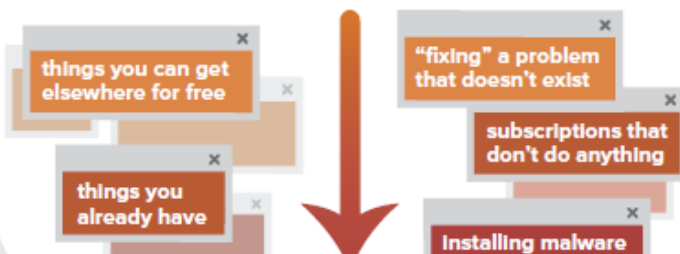
Then, you call a toll-free number. The scammer might:



Then, you're asked to pay a fee.

The scammer provides "services" that range from:

WORTHLESS



MALICIOUS

WHAT YOU CAN DO:

➔ If you get a pop-up, call, spam email or any other urgent message about a virus on your computer, **STOP**.

- Don't click on any links or call a phone number.
- Don't send any money.
- Don't give anyone control of your computer.

Microsoft does not display pop-up warnings and ask you to call a toll-free number about viruses or security problems.

➔ **Report it** at ftc.gov/complaint. Include the phone number that you were told to call.

➔ Keep **your security software** up to date. Know what it looks like so you can spot a fake.

➔ **Tell someone** about this scam. You might help them spot it and avoid a costly call.

LEARN MORE AT:
ftc.gov/TechSupportScams

